

Direct Debit FAQ



When can I sign up for a direct debit?

Between weeks 5 – 8

What if I decide I want to sign up for a direct debit in week 1?

Unfortunately, we cannot arrange this for you and you will need to wait till week 5. BUT you can put your fees on ZipPay for the term so you don't have to pay in full #yay

Are there any fees?

No, we don't charge any sign-up fees or admin fees. When you start your direct debit, you will need to pay 50% upfront of whatever you are signing up for! This just means that you are always 4 weeks ahead in your payments 😊. So that your payments are spread out I encourage girls to arrange their direct debits in week 5 so that the next payment is 4 weeks away!

When do the payments come out?

Fortnightly on the Mondays of week 1,3,5 and 7

What can I put onto my direct debit?

Either one course (\$60), 2 courses (\$107.50) or the pole goals package (\$112.50) *all figures are fortnightly

Can I cancel at anytime?

The direct debit is a 12-month agreement but if you need to cancel within the 12 months that is fine! We don't charge any cancellations fees or anything like that. You just need to provide us with 30 days' notice and you will need to complete the term you have started to pay for already.

Can I suspend my direct debit?

Yes 😊 but the suspension must be for a full term. No part term suspensions are allowed.

What if I get injured or sick during my direct debit?

As long as you provide us with a medical certificate we will happily suspend or cancel your membership and provide you with credit if needed just like any normal course booking.

If you have any other questions about our Direct Debit payment options, please don't hesitate to contact us!